

# NJCE 11<sup>th</sup> Best Practices Workshop

October 5, 2023



### Welcome

Welcome to the 11th New Jersey Counties Excess Joint Insurance Fund Best Practices Workshop

Thank you for joining this virtual presentation.

Special thanks to all of our presenters, and to the Conner Strong & Buckelew Marketing and Information Technology Teams for helping us put this together!

### **Presentations**

- State of NJCE
- Neuro-Covid and The Neuropsychology Evaluation
- BREAK
- How to Prepare for Large Losses & Changing Weather
- First Amendment Audits and Daniels Law
- Changes in OPRA

### **Zoom Contact**

Please contact Shai McLeod or Robyn Walcoff if you experience any technology difficulties with Zoom during the webinar.

Shai McLeod: <a href="mailto:smcleod@permainc.com">smcleod@permainc.com</a> or 856-552-4624

Robyn Walcoff: <a href="mailto:rwalcoff@permainc.com">rwalcoff@permainc.com</a> or 856-479-2247

### **Introductions**



Joseph P. Hrubash
Senior Partner
NJCE Executive Director
PERMA



Edward J. Cooney

Partner, Senior Account Executive

NJCE Underwriting Manager

Conner Strong & Buckelew



**Keith Hummel**Associate Director, Public Sector
J.A. Montgomery



**Zareena Majeed**Property Claims Supervisor
PERMA



**Dr. Mary Ann Kezmarsky**President
WorkComp PsychNet



Fred Semrau, Esq.
Partner
Dorsey & Semrau



Sue Sharpe, Esq. Senior Associate Dorsey & Semrau

### With assistance from...



Nancy Ghani
Account Executive
NJCE Deputy Executive Director
PERMA



Glenn Prince
Assistant Director, Public Sector
J.A. Montgomery



Jennifer Conicella
Workers' Compensation
Supervisor
PERMA

### **NJCE Membership**





### NEW JERSEY COUNTIES EXCESS JOINT INSURANCE FUND

2010

#### **CAMDEN COUNTY INSURANCE COMMISSION**

Camden County, Camden County College, Camden County Board of Social Services, Camden County Utilities Authority, Camden County Health Services, Camden County Pollution Control Financing Authority (6/2010), Camden County Improvement Authority (1/2011), Camden County Dept. of Police Services (4/2013)

#### **GLOUCESTER COUNTY INSURANCE COMMISSION**

Gloucester County, Rowan College of South Jersey, Gloucester County Improvement Authority, Gloucester County Utilities Authority, Gloucester County Library

2011

#### UNION COUNTY INSURANCE FUND COMMISSION

**Union County** 

2012

#### **BURLINGTON COUNTY INSURANCE COMMISSION**

Burlington County, Burlington County Bridge Commission, Burlington County Board of Social Services, Rowan College at Burlington County (7/2018), Burlington County Special Services School District (7/1/2021), Burlington County Institute of Technology (7/1/2021)

#### **CUMBERLAND COUNTY INSURANCE COMMISSION**

Cumberland County, Cumberland County Improvement Authority, Cumberland County Utilities Authority (1/2014)

2014

#### **HUDSON COUNTY**

#### MERCER COUNTY INSURANCE FUND COMMISSION

Mercer County, Mercer County Improvement Authority (7/2014)

#### **OCEAN COUNTY INSURANCE COMMISSION\***

Ocean County, Ocean County Utility Authority (9/2021), Ocean County Boss (9/2021), Ocean County Library (9/2021), Ocean County Mosquito Control (9/2021), Ocean County Board of Health (12/2021)

2015

#### ATLANTIC COUNTY INSURANCE COMMISSION

Atlantic County, Atlantic County Utilities Authority, Atlantic County Improvement Authority

2019

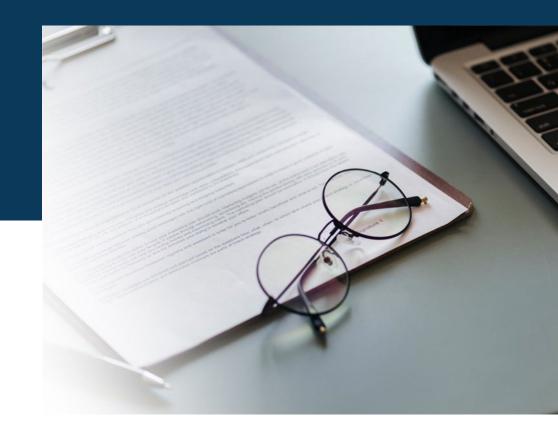
**MONMOUTH COUNTY** 



### TOTAL MEMBERSHIP 34 entities

\*Ocean County formed as an Insurance Commission as of 2021 Updated: 9/2022

## Benefits of the NJCE JIF Model





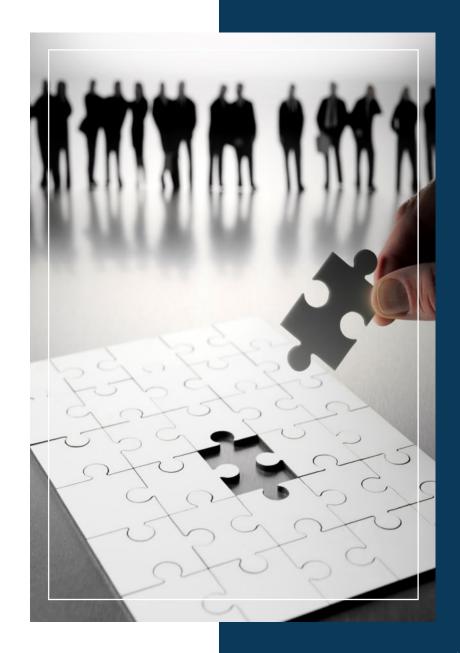
### **Benefits of the NJCE Model**

The NJCE JIF Model has enabled member Counties and their affiliated entities to:

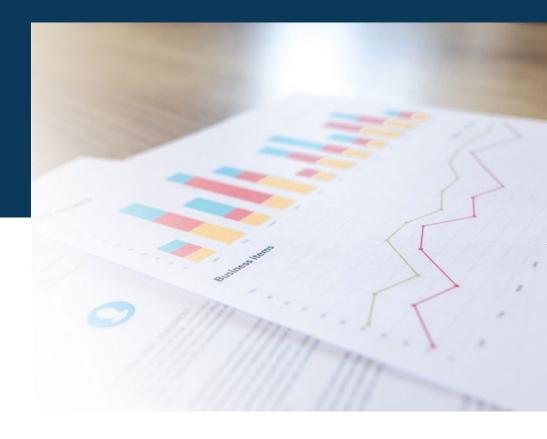
- Effectively "take control" of their "total cost of risk":
- Modernized Approach to Risk Management.
- Improved Claims Management
- Focused Safety/Training/Loss Prevention including cutting edge law enforcement RC program
- Efficient Method of self-insurance and Insurance/Reinsurance Procurement.
- Improved "Buying Power" and better insulated from adverse insurance market conditions for loss experience
- Proven Model Used By NJ Municipal JIFs and the NJJCE JIF.
- Successful Shared Services Concept formed by NJ Counties for NJ Counties and their affiliated entities. (Inter-County and County to County).
- Risk Management Information System (RMIS) Exposure Data Collection (Since 2019)
  and Claims System (since 2020). Use of data analytics.

### **Benefits of the NJCE Model**

- Control of Program Parameters and Management
- Annual payroll audits since 2017 to ensure property rating of workers compensation.
- Communication to Membership via:
  - Risk Management Plan
  - Limit/Retention Schematics
  - Bylaws NJCE and Insurance Commissions
  - Monthly Executive Committee Agendas
  - Sub-Committee Meetings
    - Finance Committee
    - Claims committee
    - Safety Committee
    - Coverage committee
    - Cyber Taskforce
- Budget Stability Moderate Insurance Price Fluctuations
- Investment Income
- Retention of Underwriting Profit Financial Impact
  - Annual review of dividend distribution
- Membership Stability 10-year anniversary celebration.
- Ongoing marketing for new membership.



### **Financial Impact**







### Financial Impact - Past Successes

### Statutory Profit as of 6/30/23

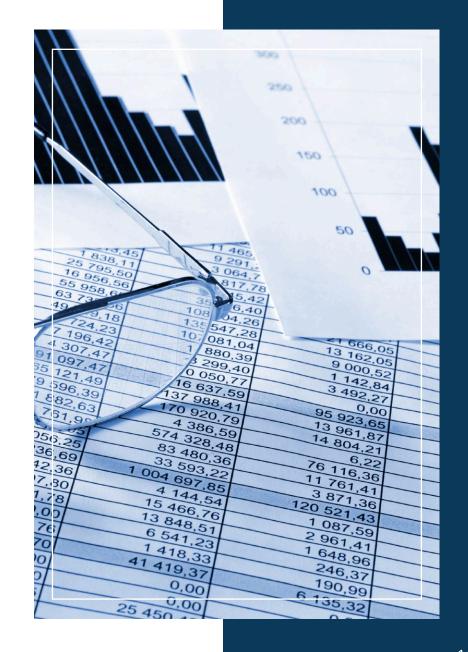
- Insurance Commissions \$42.0 Million
- NJCE \$20.4 Million
- Total Statewide \$62.4 Million

(Surplus Before Dividend Distributions)

### Financial Impact - Past Successes

### Surplus as of 6/30/23

- Insurance Commissions \$26.5 Million
- NJCE \$13.8 Million
- Total Statewide \$40.3 Million





### **Financial Impact - Past Successes**

### Cash Balances as of 6/30/23

- Insurance Commissions \$99.8 Million
- NJCE \$25.1 Million
- Total Statewide \$124.9 Million

### **Financial Impact**

### Dividends paid by Member Insurance Commissions

#### Gloucester Insurance Commission - \$3,207,000

2016 - \$ 750,000

- 2017 \$1,000,000
- 2018 \$1,000,000
- 2019 \$ 457,000

#### Camden Insurance Commission - \$6,860,000

- 2017 \$1,000,000
- 2019 \$1,500,000
- 2020 \$1,500,000
- 2021 \$1,000,000
- 2022 \$1,000,000
- 2023 \$ 860,000

#### Mercer County Insurance Fund Commission - \$4,000,000

2019 - \$ 500,000

2020 - \$1,500,000

2021 - \$ 500,000

2022 - \$1,500,000

#### Burlington County Insurance Fund Commission - \$ 400,000

2021 - \$100,000

2022 - \$100,000

#### Union County Insurance Fund Commission - \$1,675,000

2021 - \$425,000

2022 - \$750,000

2023 - \$500,000

### **Financial Impact**

### Dividends paid by NJCE

- 2013 Total of \$607,551 from 2010, 2011 and 2012 Fund Years
- 2015 Total of \$150,000 from 2010 and 2011 Fund Years
- 2016 Total of \$150,000 from 2010 and 2011 Fund Years
- 2017 Total of \$200,000 from 2010 and 2011 Fund Years
- 2018 Total of \$500,000 from 2011, 2013 and 2014 Fund Years
- 2019 Total of \$2,000,000 from 2010 2016 Fund Years
- 2020 Total of \$1,500,000 from 2010 2017 Fund Years
- 2021 Total of \$750,000 from 2010 2014 and 2016 Fund Years
- 2022 Total of \$850,000 from 2010, 2013, 2014, 2016, and 2019 Fund Years

### MEMBER FINANCIAL PERFORMANCE

Valued as of June 30, 2023

Commission Surplus	CEL Surplus	Total Surplus	Dividends Paid	Compounded Premium Savings	TOTAL SAVINGS
\$26,522,521	\$13,430,281	\$39,952,802	\$22,006,043	\$37,039,833	\$98,998,678

### **Financial Impact**

#### **Financial Fast Tracks**

- Report to monitor financials on a monthly basis.
- Expected loss Ratio Report on monthly basis.

#### **Financial Audit Reports**

 The NJCE has received "clean" audits with no findings and no recommendations for all fund years 2010 through 2022.



### **2024 CHALLENGES**

#### Insurance Marketplace:

A continuation of hard market conditions will continue in 2024. Ed Cooney will cover this in more detail during this session.

#### • 2024 Budget:

- The NJCE 2024 Budget will be challenging and will be a double-digit increase. The budgets for the underlying commission will be higher than in past but expect them to be single digit increases.
- NJ public entity budgets have increased by almost 50% in last 3 years.

#### Workers Compensation:

- <u>Employee Accidents:</u> Employee accidents are the largest item in local property casualty insurance budgets. New Jersey now has the highest workers' compensation premium rates in the country based on data from the Bureau of Labor Statistics.
- <u>Reopened Cases:</u> Costs have escalated because New Jersey judges are now reopening cases up to four and five times while in the past they rarely reopened a case more than once. This change has resulted in the need to substantially increase IBNR reserves for fund years going back as long as two decades.
- <u>Accidental Disability Claims:</u> IBNR reserves are being substantially increased because of a 2021 Department of Labor decision that directed workers' compensation to pay many accidental disability claims that heretofore were paid by the pension plans.
- COVID: The FF Cancer Presumption law also made COVID compensable. New Jersey's workers' compensation cost per employee for COVID is the second highest in the country. NJCE had a number COVID claims in 2020, 2021 and 2022.

#### • Liability:

Premiums have increased because of the erosion of Title 59 in New Jersey's courts. Judges are now reluctant to grant summary judgement dismissing even frivolous claims because of the 2021 New Jersey Supreme Court decision in <u>Gonzalez v. Jersey City</u>. The recent amendment in the sexual molestation statute of limitations also increased Title 59 liability costs. In some cases, public entities are being sued based on allegations going back to the 1970s.

#### • Property:

- NJCE has had activity with larger and more complex property claims.
- Premiums are increasing rapidly because the world-wide frequency of large natural disasters has almost tripled since 2000. Here in New Jersey, the state was hit with Irene in 2011, Sandy in 2012 and Ida in 2021. Property insurance premiums are also indexed to replacement values that have jumped because of supply chain issues and the labor shortage.

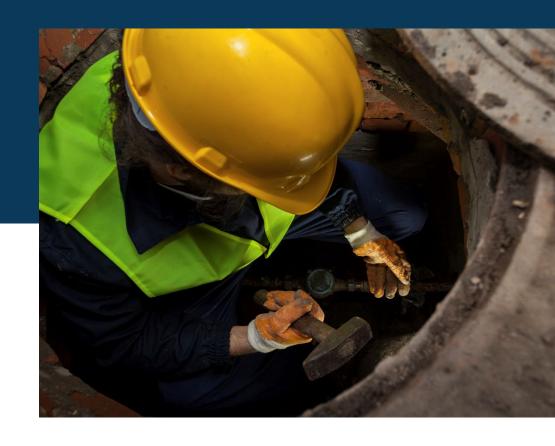
#### Cyber Liability:

• Premiums have more than doubled in recent years. Organizations without strong cyber risk controls are finding it difficult to purchase any coverage.

### 2024 NJCE JIF Budget

- Finance Committee will meet next on 10/17/23 to review preliminary budget and dividend considerations.
- Finance Committee will meet as needed during the renewal and budget process.
- NJCE JIF Strategy will be:
  - Introduce NJCE budget on November 17.
  - Provide results of renewal insurance marketing in latter part of December meeting date TBD.
  - Adopt NJCE budget in early January meeting date TBD.
  - Underlying Insurance Commissions will adopt their budgets in January or in some case as late as February.
  - Underwriting Manager will conduct widespread marketing of all excess and ancillary insurance except for the the excess works compensation which is on a multi-year agreement. Annual review of program structure.
    - Property
      - Zurich will no longer be the primary insurer for excess property so new primary players will be needed along additional insurers to fill out the excess layers. This will include significant changes in the program structure.
      - Goal is to have a single excess property retention regardless of the peril.
    - Cyber
      - Most effective and efficient program pricing and limits and program restructure.
    - POL/EPL
      - Review the feasibility moving all members to the excess liability model versus stand alone ancillary cover.
    - Liability
      - Test the marketplace to ensure we have most comprehensive coverage terms at most cost effective program.
  - Monitor the impact of property appraisals for buildings and building contents of \$1 million or greater.

### **Risk Control**





### **Risk Control**

Key Accomplishments/Past Successes

Risk Control continues to be a key component in the success of The NJCE JIF and we continue to focus on safety, training and accident prevention. These goals are met by participating in a variety of initiatives, which included:

- Career Survival for Police Officers and Police Supervisors
- First Line Supervisors Training for Law Enforcement
- Preparing For First Amendment Audits
- Ethical Decision Making
- Dealing With Difficult People
- Below 100 Program
- Workstation Assessments to decrease musculoskeletal injuries and claims in various departments and organizations
- Focused / Customized Safety Training
- Protection From Abuse Training Provided Via Webinar Format
- Emergency Action Plan training and assistance
- Online & Instructor led Learning Management System



### 2023 Risk Control Initiatives

#### NJCE LIVE - REAL TIME INSTRUCTOR-LED CLASSES

Features real-time, instructor-led, virtual classes and training Expos. Experienced instructors provide an interactive experience for the learner on a broad spectrum of safety and risk control topics.

 Current Live Monthly Training Schedules go to: <a href="https://njce.org/safety/virtual-training-safety-classes/">https://njce.org/safety/virtual-training-safety-classes/</a>

#### NJCE - LEARNING ON DEMAND

Provides on-demand streaming videos and online classes that can be viewed 24/7 by members. Topics pertain to many aspects of safety, risk control, employment practices, and supervision and most can be viewed in under 20 minutes.

- Over 190 Course and Video titles available.
- Go to the NJCE Learning Management System (LMS).



1/1/2023 - 9/30/2023

#### LIVE SAFETY TRAINING

- Attendance Over 3600 in attendance
- <u>Utilization</u>: All Commissions & Counties

### LMS LEARNING ON DEMAND (Online Training Courses & Training Videos)

- Attendance 414
- <u>Utilization</u>: Cumberland County Insurance Commission, Gloucester County Utility Authority, Burlington County Insurance Commission, Hudson County, Atlantic County Insurance Commission, Monmouth County, Union County Insurance Fund Commission, Atlantic County Utilities Authority, Gloucester County Insurance Commission, Rowan College of South Jersey.



#### LEARNING MANAGEMENT SYSTEM (LMS)

#### **NJCE Website**

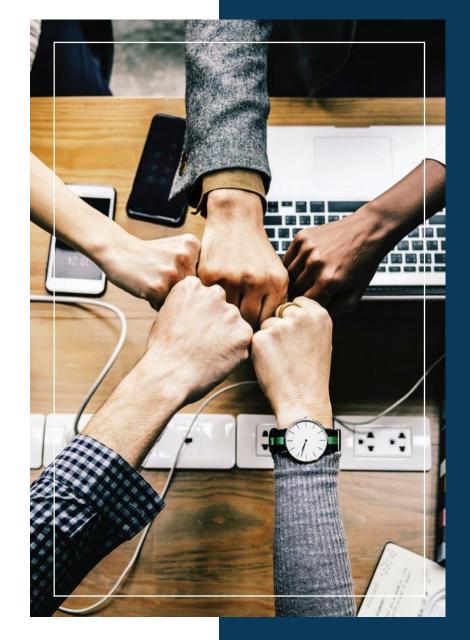
- Attendance 509 Hits
- <u>Utilization</u>: All Commissions & Counties

### \*Live Virtual Safety Training Webinars

- 1/1/2021 thru 8/31/2021
- Over 1800 in attendance
- <u>Utilization</u>: All Commissions & Counties
- \*The learning for the Users that attended the training webinars is currently being recorded in the Users Transcripts on the NJCE LMS and will be completed in the near future. Once completed a notification email will be sent to the NJCE LMS Administrators.

### **Munich Re Safety Grant**

- \$50,000.00 to be used for Safety Initiatives and Programs
- Automated External Defibrillators
- Body Worn Cameras For Law Enforcement
- Safety Training



### **Claims Management**



### **Claims Management**

#### **PERMA** Coordination of Primary and Excess Claims Oversight:

- Robyn D.H. Walcoff, Esq, Vice President, Claims Manager, PERMA
- Jennifer Conicella, Workers' Compensation Supervisor, PERMA
- Zareena Majeed, Property Supervisor, PERMA
- Shai McCleod, Claim Coordinator, PERMA

#### Scope of Services

- Active TPA Oversight and Litigation and Claims Management
- Specialty in oversight and coordination of complex claims including handling COVID 19 and recovery.
- Claims Resource and Technical Claims Support
- Coordinate Claims Committee/Claims Strategy Meetings for County and Commission Members
- Coordination with Excess Carrier
- Implementation and ongoing maintenance of Origami Risk Claims System since 2021
  - Use of data analytics for a more thorough claims analysis.
- Annual TPA Claim Reviews and Audits
- Litigation Management with Judge Millard
- Underwriting support
- Manage recovery discussions with excess carriers



# Neuro-Covid and The Neuropsychology Evaluation

Presented By:
Mary Ann Kezmarsky Ph.D
President & Chief Clinical Officer
WCPN LLC



### **Neuro-Covid and the Neuropsychology IME**

What is it?
How to assess it.
Is it real?

**Case Studies** 



### What is Neuro - Covid?



The current pandemic, which affected all of us, is caused by:

Severe Acute Respiratory Stress Syndrome Corona Virus 2 (Sars Covid-2)

The illness caused by it is called Covid-19



### **Covid-19 Symptoms**

COVID-19 has been characterized as a respiratory illness. The most commonly reported symptoms have been: fever, fatigue, dry cough, and shortness of breath.

However, the heterogeneity of COVID-19 symptoms has been increasingly recognized, not all of them respiratory. Increasingly, neurological symptoms are being reported



### **Worldwide Studies of Neuro Covid**

US China

Spain Italy

UK Others



### LONG TERM SEQUELAE

As more time passes since the beginning of the Pandemic, we are in a better position to assess the long-term effects of COVID-19 on the brain. What was a matter of dire predictions a few months ago, is becoming a matter of empirical reality now



## "Emerging Spectrum of COVID-19 Neurology" (UK)

Five major categories of Neurological Disorders have been identified:

- Encephalopathies
- Neuroinflammatory Syndromes
- Peripheral nervous system disorders
- Stroke
- Hypoxia

RW Patterson et al (2020) The Emerging spectrum of COVID-19 neurology: Clinical, Radiological and laboratory findings. Brain, 143: 3104-3120



## **Quick Neuro / Bio Information**

#### Where it comes from:

- Nasal passages > Olfactory > Brain
- Increasing research shows it crosses the Blood Brain Barrier.
- Pathological clotting > ischemic CVA
- Auto immune response > Demyelination
- Hypoxia > Encephalopathy
- Cytokine storm > Encephalopathy

#### Additionally:

- Found in the CSF
- Trouble breathing > Infiltration of the lungs or
- Possible infiltration > of the respiratory centers of the brain.



### **NEUROANATOMICAL VULNERABILITIES**

Three brain structures appear to be particularly vulnerable:

Mesial Temporal Lobe/Hippocampus Frontal Lobes Brain Stem



### **Functions**

#### Mesial Temporal Lobe:

Declarative Memory – Temporary deposit of information Conscious Memory

Hippocampus (part of the limbic system):

Regulates emotions, learning and memory Regulates spatial memory i.e. directions, locations, orientation

#### Frontal Lobe -

Higher Executive Function – capacity to plan, organize, initiate, self monitor expressive language, memory, problem solving spontaneity, judgement, impulse control

Brain Stem – regulates certain involuntary actions: heartbeat and breathing, temperature, sleep wake cycle.

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41



## **Long Term Effects**

- 1. COVID-19 patients with significant intensive care time are not infrequently left with lasting cognitive impairment referred to as Post Intensive Care Syndrome
- 2. Hypoxia; Encephalitis, Stroke
  Likely results in long term consequences after acute illness resolution.
- 3. Neurons have high levels of ACC2 receptors which allows SARS-COVID-2 virus to penetrate. This may make patients vulnerable to dementing neurodegenerative diseases.
- 4. Cost factors for long term care / rehab



## **Typical Neuropsych Symptoms**

- Inattention
- Disorientation
- Sleep Disorder
- Hyposmia / Anosmia
- Dysqusia
- Postural Tremor
- Fatigue
- -Semantic problem solving
- Visual attention
- Spatial working memory

- Semantic and Phonemic fluency
- Brain fog
- Processing Speed
- Anxiety and Depression



Question: How to assess it?

**Answer: Neuropsychological IME** 

Which is what exactly?



## It is NOT THIS!





## It is:

Objective, standardized testing, normed to age, sex and education, which produces data (numbers) and a summary of conclusions



#### What Are These Tests?

#### **COGNITIVE TESTING:**

WAIS IV: Wechsler Adult Intelligence Scale IV (WAIS-IV): IQ Test

WMS IV: Wechsler Memory Scale IV (WMS-IV): Memory testing, visual and verbal

CVLT-2: California Verbal Learning Test II (CVLT-II): Verbal learning Test, List Learning

Rey Complex Figure: Visual Perception and Visual Memory Testing

Trail A: Visual Motor Tracking

Trail B: Visual Motor Double Tracking and Simultaneous processing, executive functioning

Oral Word Association (FAS): Word Retrieval, Executive Functioning

WCST: Wisconsin Card Sorting Test, Executive Functioning

#### **EMOTIONAL FUNCTIONING TESTING:**

**BDI: Beck Depressive Inventory** 

BAI: Beck Anxiety Inventory

PTSD ss: Post Traumatic Stress Disorder Symptom Scale

#### **VALIDITY TESTING:**

Rey 15

TOMM 1, 2: Tests of Memory and Malingering I, II (TOMM-I,II)

MMPI: Minnesota Multiphasic Personality Inventory (MMPI)



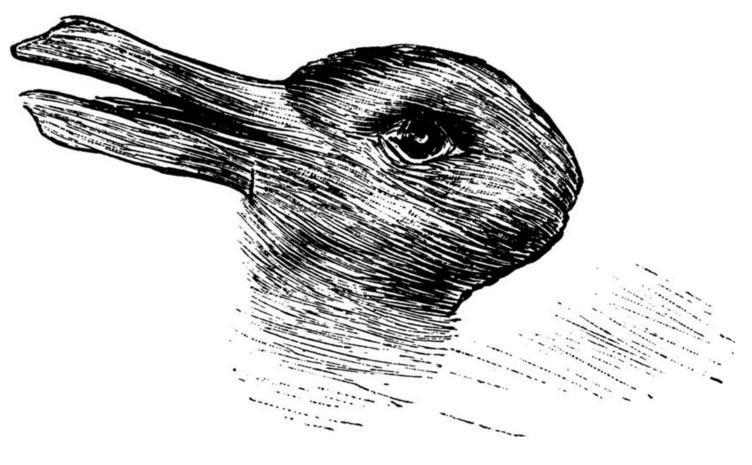
## The Data Measures Cognitive Function

- **|Q**
- Attention
- Concentration
- Language
- Visual and Verbal Memory
- Executive Functioning
- Processing Speed
- Visual Perception

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48







## What is in a Neuropsych IME?

**Records Review Background History Clinical Interview Behavioral Observations Validity Testing Cognitive Testing Emotional Functioning Testing Diagnosis Causality** Recommendations – (if needed) Cognitive Rehab, Psychotherapy, Biofeedback



## **History: Deep and Detailed**

 Previous injuries, work and non-work Motor vehicle accidents Slip and Falls **Sports injuries (Has the "Bell been rung?") Education Early family history Marital Work history** ETC.



## **Pre-morbid Ability**

We need to discriminate between the pre-Covid cognitive ability and post-Covid cognitive ability.

We do this through examining areas such as:

- Vocation
- Education
- "Hold" Tests
- Test of Pre-morbid functioning



## Is it Real?

# **Validity Testing**



## **Validity Testing**

- The Rey 15
- TOMM 1 and 2
- MMPI 2

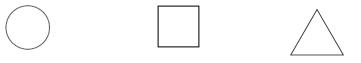


# The Rey 15

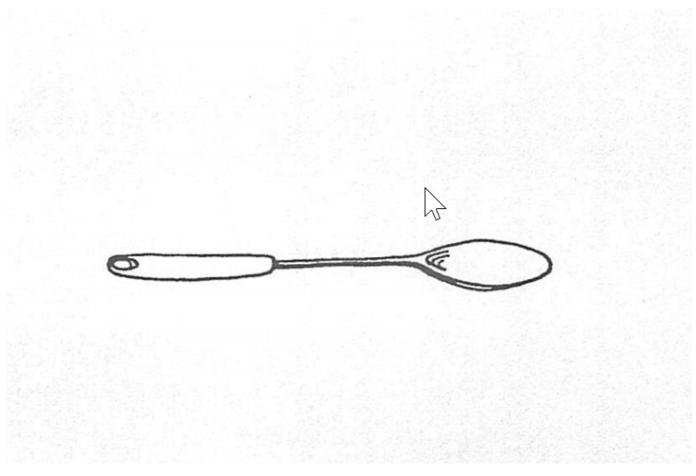
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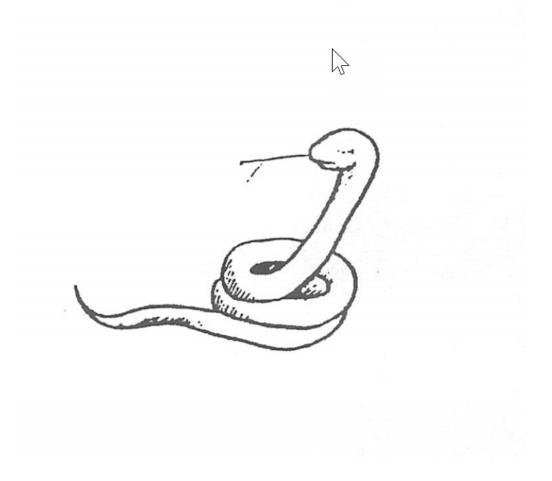
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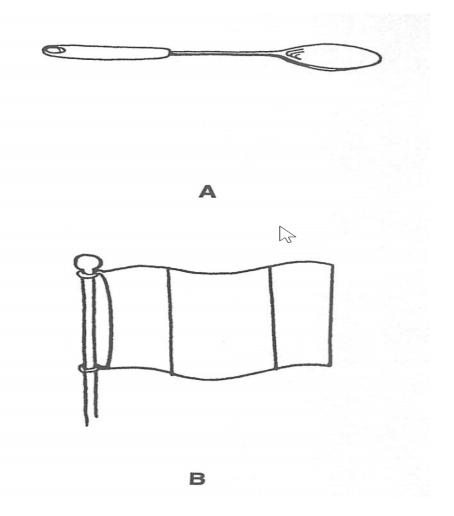




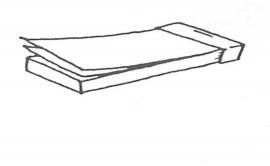




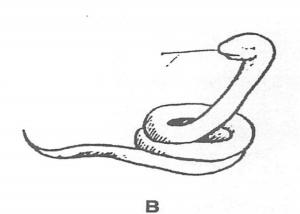














#### 1. RC 46YO M

Covid from work

2 week hospital stay – no ventilator
Visual hallucinations
No loss of smell or taste
Cognitive complaints
High anxiety

NP evaluation – deficits in everything but executive function



RK 55 yo F

Contracted Covid at work.
Respiratory therapist
Hospitalized
Validity WNL

Cognitive impairments: Attention, list working memory

processing speed

visual spacial verbal fluency

Frontal – executive impairment

Cognitive rehab – improving but processing speed and verbal fluency remain impaired.



**NY 51 yo F** 

Contracted Covid at work as a respiratory therapist Hospitalized 1 month Complications – co-morbid stroke Inpatient rehab 5 weeks Rehospitalized after a fall at home – 5 days

**Neuropsych test: Validity WNL** 

7 months post: Processing speed

Initial encoding Verbal memory



CP 49 yo M

Contracted Covid at work.
Corrections Officer

**MOCA 13 / 30** 

Review of previous NP eval MOCA was 23 /

**26** 

**Validity testing: TOMM** 28 / 50 32 / 50

**MMPI** 

**Symptom magnification** 



# Thank you for your attention!





# The WCPN Mission: Recovery: Sooner – Faster – Smarter

#### Which Means:

Helping injured workers reach Maximum Medical Improvement and, if possible, return to work in some capacity as soon as is medically possible.

# 15 Minute Break



# How to Prepare for Large Losses & Changing Weather

Since 2018, hurricanes, floods, wildfires, tornadoes and winter storms have consistently caused annual insured losses of more than \$100 billion globally.

Of the \$360 billion in direct economic losses caused by catastrophes in 2022, only 39%, or \$140 billion, was covered by insurance.

71% of the losses over the last five years have occurred in North America Secondary perils are becoming a larger threat as they are occurring more frequently.

PERIL TYPE	EXAMPLES
PRIMARY PERILS	Tropical cyclones, earthquakes, winter storms
INDEPENDENT SECONDARY PERILS	Floods, heatwaves, drought, wildfires
SECONDARY EFFECTS OF PRIMARY PERIL	Storm surges, tsunamis and fire following an earthquake

# **Flood Damage Prevention**

- Elevate utilities like heating and cooling appliances off the floor or onto higher levels of the building. If relocation or elevation is not possible, you can protect contents and equipment using floodwalls and shields. Alternative options such as replacing traditional hot water heaters with tankless units should also be considered.
- Raise the height of electric service panels, outlets, switches, and wiring to at least 1 foot above the potential flood elevation
- Install a flood alert system, flood openings in basements or other fully enclosed areas below the lowest elevated floor
- Replace building materials with flood resistant materials such ceramic tile, vinyl, rubber, lime plaster, cement board, concrete, or pressure-treated and decay-resistant wood
- Activate sump pumps, close backflow valves, clear drainage ditches or storm drains
- Deploy temporary flood barriers, such as portable flood gates or shields, sandbags, inflatable floodwalls, and flood skirts
- Inspect exterior waterproofing and reapply as needed
- Move vehicles to elevated structures such as above ground parking garages

# **Freeze Damage Prevention**

- Ensure insulation is sufficient, especially in the attic
- Insulate pipes throughout the property and protect exterior water fixtures such as spigots
- Install water leak detection on water supply lines
- Set thermostat to at least 65 degrees even when building is expected to be vacant (winter breaks, planned holidays, etcetera)
- Routinely inspect and replace worn and/or improperly installed pipes
- Clear gutters of debris to prevent ice damming
- Keep faucets on a slow cold-water drip
- Clearly label water shut off valve and make sure the location is easily accessible

## **Fire Damage Prevention**

- Place high value electronic equipment such as control towers, communication servers, and computers under sprinkler protection or store away from sprinklers
- Consider installing innovative technology such as smart burners and Waterless Fire Suppression Systems
- Ensure property is adequately heated to minimize the employees' and residents' need to utilize portable heating devices
- Identify and repair all damaged and/or overloaded electrical outlets, cords and cables
- Make fire extinguishers and electricity shut off easily accessible
- Institute annual Portable Appliance Testing procedures to
- Prohibit the use of candles, smoking materials

# WHAT TO DO AFTER A LOSS



Shut off the water/electricity as needed



Contact emergency services to mitigate the damages.



Report your claim to the third-party administrator assigned to your account



Photograph/Video and inventory all damaged contents; include the item name, purchase price, date of purchase, location of purchase, and receipt if able



## **First Amendment Audits**

Presenter: Chief Keith f. Hummel (Ret.)





## Welcome

#### DISCLAIMER

The training materials provided in this program are for general informational and educational purposes only and are not intended to be and should not be considered legal advice or opinions. Prior to making any policy or rule changes seek the advice of your organizations attorney.





In today's world government employees are faced with numerous challenges, and one of those challenges includes dealing with people who claim to be "First Amendment Auditors." These auditors can be extremely difficult to deal with and they can become obstinate, critical and nasty.

# Why Train For These Events?

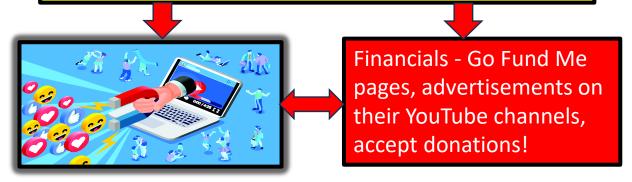
- Allegations of Civil Rights Violations No Immunity
- Allegations of Misconduct Discipline?
- Loss of Reputation Organization and Personal
- Allegations of Retaliation for Exercising their First Amendment Rights

#### Who are they?

- Claim to be an American social movement that usually involves photographing or filming of public spaces
- They are known as auditors, activists and citizen journalists that are determined to test our knowledge and exercise their constitutional rights
- They believe that the movement promotes transparency and open government

#### **Current Trends:**

- Visit government facilities, record and livestream public employees performing their duties
  - Test your knowledge of the law
  - May ask questions and demand answers
  - May not engage in any conversation



# **Case Law**

- Fields v. City of Philadelphia (3<sup>rd</sup> Circuit)
  - ➤ The First Amendment provides the public a "right to record photograph, film, or audio record police officers conducting official police activity in <u>public areas</u> this <u>extends</u> to all governmental employees
- U.S. Supreme Court
  - ▶ has held, that the First Amendment protects the right to collect and record publicly available information and to publish that information in any medium of a person's choosing

This right is not absolute, but rather governed by reasonable time, place and manner

- Is the facility open to the public
- Is the facility open to the public
- Protecting limited and non-public material
- Is it disrupting the governments' ability to conduct business?



Accessible and open to the public – legal right to be? Which includes - Parks, streets, sidewalks and public portions of governmental buildings!



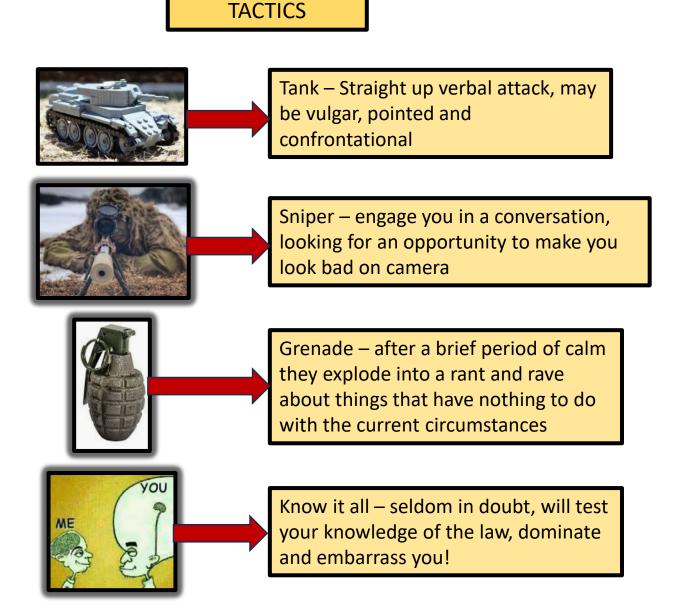
No recording in bathrooms, locker rooms, changing rooms and locations where there is a reasonable expectation of privacy



EACH INCIDENT IS VERY FACT SENSITIVE — COMPLETE AND THOROUGH REPORTS

# **Building Relationships**

- Most times we are interested in building a relationship, promotes understanding and respect!
- Many First Amendment
   Auditors are not interested in building relationships
- Don't take the position they are lost, and you can save them!
- Just follow the rules and they will leave!



# Communication



#### Expect adversity, distractions and insults!

- > Testing your resolve
- May make inflammatory comments
- Conversation may be unnecessary

Develop tactics that help you disengage

- > Act as if you didn't hear it
- Deflect provocative questions
- Disengage, walk away
- ➤ Work on it, words, actions, and facial expressions



- Do your best to identify the problem
- Actively listen, do not allow your emotions to take over the situation!
- If you cannot help them, you may have to walk away!

# **Preparation and Training**

- Signage backed up with an ordinance
- Tabletop Exercises
- Be aware of when your fellow employee has had enough – step in and help
- Who to call to warn others that a First Amendment Auditor is in the facility
- Provide Strong Policy Guidance!

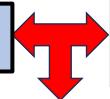


# Daniel's Law - A Real Tragedy!

Enacted in response to the death of Daniel Anderl, son of U.S. District Judge Esther Salas

Purpose – is to allow a means for certain public servants to request redaction of personal information from public facing State, county and municipal websites

The responsibility is on them to register



Who - Active and retired federal and state court judges, prosecutors and law enforcement members may request redaction of certain personal information from public-facing sites

Individuals covered under the law <u>may</u> register through Daniel's Law Portal, which was established by the Office of Information Privacy, an agency created within the New Jersey Department of Community Affairs to carry out the mandate of Daniel's Law.



Ensure that the pathway to register is available!

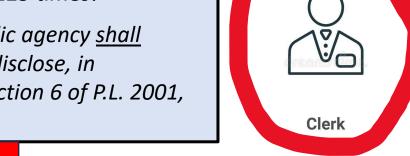
# Why is this a matter of discussion – If we fail to fulfill our obligations?

#### You want to stay out of the red circle

#### **Liability Matters!**

Conduct a word search on the law – shall is mentioned 125 times!

Highlights – "A public agency <u>shall</u> redact or cease to disclose, in accordance with section 6 of P.L. 2001, c.404 ..."



#### Finger pointing will occur!



If something goes wrong — questions will be asked! Did you perform to the best of your abilities?

Governmental Employees can be sued for failure to perform ministerial duties!

Due diligence –documentation is your salvation

Shall and Will – No immunity for failing to perform our ministerial duties in a prescribed fashion!

Ask yourself 5 times did I perform to the best of my abilities at all times? Check your rules and oath of office – plaintiff's attorneys are asking this question during depositions and trials!

Let's fulfill our obligations by engaging in the process of due diligence so we can stay out of the red circle!



# BEST PRACTICES FOR OPRA REQUESTS

DORSEY & SEMRAU – PRIVILEGED & CONFIDENTIAL Fred Semrau, Esq. Sue Sharpe, Esq.



## WHAT'S CHANGED IN THE OPRA LANDSCAPE?

- OPRA Machine
- Aggressive requestors
- Overbroad, far-reaching requests State-wide
- Emails & texts (meta-data)
- Seeking "research"
- Focus on police records
- Attorney invoices
- OPRA as discovery
- Harassment

# **HOW CAN WE MANAGE REQUESTS?**

- Narrow request before circulating
- Know the backstory/requestor
- Use extensions you're entitled to them carefully
- Don't assume everything gets released
- Provide only what's requested no extra credit for extras!
- Redact carefully (e.g. attorney invoices)
- No Vaughn Index unless requested
- Don't forget common law
- Special service charge in some cases

# **RELEASE OR NOT?**

### REQUEST #1:

Electronic copies of all e-mails from Bettina Bieri's personal and work e-mail accounts regarding township business or referencing Joseph A. Elcavage from January 1, 2008 to June 17, 2008.

Electronic copies of all e-mails from Bettina Bieri's township account from January 1, 2008 to June 17, 2008.

# **DECISION**

Elcavage v. West Milford Township (Passaic), GRC Complaint No. 2009-07:

The first request, to which the custodian timely complied, was valid. The second request was overbroad because it failed to request a "specifically identifiable" government record.

A request for emails must include the (1) content and/or subject, (2) specific date or range of dates, and (3) identity of sender and/or recipient.

# **RELEASE OR NOT?**

## REQUEST #2:

OPRA and common law request for internal affairs records of former director of the Elizabeth Police Department. The investigation found that the director engaged in racist and sexist behavior for many years while in office.

# **DECISION**

## Rivera v. Union County Prosecutor's Office, 250 N.J. 124 (2022)

IA records are exempt from disclosure under OPRA, but should be disclosed under the common law when interests favoring disclosure outweigh concerns for confidentiality.

The public interest in transparency may be heightened based on the nature and seriousness of the misconduct, whether misconduct was substantiated, nature of discipline, nature of position, and record of misconduct.

## **RELEASE OR NOT?**

## REQUEST #3:

OPRA request for settlement agreement between former corrections officer and County employer, where employee had been accused in disciplinary action for improper fraternization with two other inmates and bringing contraband items to jail.

# **DECISION**

# <u>Libertarians for Transparent Gov't v. Cumberland County, 250</u> N.J. 46 (2022)

A settlement agreement was a government record subject to disclosure with appropriate redactions. The reasons the employee separated from government service should be redacted pursuant to N.J.S.A. 47:1A-10.

# Q & A