



## Name of Product

Werner 20' and 24' Multi-Max Pro Multi- Purpose Ladders

## Hazard

The ladders' locking mechanism can jam and not fully lock into place, posing a fall hazard.

## Remedy

Refund

## Recall Date

August 14, 2025

Werner toll-free at [888-624-1907](tel:888-624-1907) from 8:30 a.m. to 6:00 p.m. ET Monday through Friday, email at [ladder@realtimeresults.net](mailto:ladder@realtimeresults.net), or online at <http://www.wernerco.com/recalls> or at [www.wernerco.com](http://www.wernerco.com) and click on "Recalls" at the bottom of the page for more information.

**Source:** <https://www.cpsc.gov/Recalls/2025/Werner-Recalls-20-and-24-Multi-Max-Pro-Multi-Purpose-Ladders-Due-to-Fall-Hazard>