



# SAFETY DIRECTOR BULLETIN

## SNOW & ICE REMOVAL BEST PRACTICES

Agencies must maintain safe conditions for residents, employees, and visitors. During the winter season, walkways, stairs, driveways, interior roadways, and parking lots become slip-and-trip hazards as snow falls and ice forms. This is not only a safety hazard, but it can also be an expensive legal issue if an accident occurs.

To prevent injuries and minimize injury costs, your agency should consider documenting and logging snow removal and de-icing actions using a [Snow and Ice Removal Log](#).

Utilize the following guidelines to ensure proper snow and ice removal procedures around your facilities:

- **Use the Right Mixture:** The most effective method for de-icing an outdoor walking surface is by applying a chemical mixture throughout the area to either melt any ice that already exists or prevent ice from forming altogether. This mixture typically includes rock salt (sodium chloride), magnesium chloride pellets, or calcium chloride pellets. That being said, make sure to use the correct mixture for the conditions at hand.
  - Rock salt is most effective in temperatures above 5 degrees Fahrenheit.
  - Calcium chloride pellets and magnesium chloride pellets are most effective in temperatures below 5 degrees Fahrenheit.
  - Regardless of which mixture you use, consider incorporating sand into your mixture before applying it to the surface. Doing so will help limit the amount of mixture that you use and allow for extra traction when applied to the surface—thus minimizing the risk of slips and trips taking place.
- **Watch the Weather:** Keep an eye on the weather forecast to determine when you need to apply the de-icing mixture to outdoor walking surfaces. This mixture should be applied when temperatures are below freezing or if conditions such as snow, hail, or sleet are possible.
- **Apply the Mixture Correctly:** Make sure you apply the de-icing mixture in thin, even layers across outdoor walking surfaces. Try to apply one layer before conditions occur, one or more layers while these conditions are taking place and a final layer after conditions have passed. Keep in mind that if there is snow on the surface, it will need to be shoveled first before you can apply the de-icing mixture.
- **Protect Your Hands:** Keep your hands properly protected when applying the de-icing mixture by wearing thick mittens and using a scoop to distribute the mixture.
- **Eliminate Excess Materials:** When temperatures warm up and the de-icing mixture is no longer necessary, be sure to properly dispose of any remaining mixture left across outdoor walking surfaces. Leaving excess mixture on a surface when it isn't needed could end up creating, rather than removing, slip and trip hazards, as well as potentially damaging the surface itself.